

2023 MagNut News for the Week – 2nd Edition – September 12th

Hello Troop MagNut Chairs,

We are 10 days away from the start of the Fall Product Program. Thank you for all that you are doing to get your troop ready. This your MagNut News for the Week – your e-newsletter for updates, reminders, and information during the 2023 Fall Product Program. Here's the top 5 pieces of information you need for the week.

1. Access to M2OS begins for volunteers on Friday, September 15th. If you completed the following by Wednesday, September 13th MagNut training in gsLearn, your background check and membership are up-to-date for the 2023-2024 Girl Scout year, and turned in a Year End Activity Report for your troop, you will have access starting Friday. You will get an email from the M2 Media Group on Friday with directions on how to login. Please wait until Saturday to contact the council if you do not get an email. Please remember to check your SPAM/Junk mail/promotions folders for the email. If you are having difficulty accessing the site, please feel free to attend the Troop Q&A session on Saturday, September 16th from 9 am to 11 am. Troop Q&A session information is in the attachments. Family access to M2OS will begin on Friday, September 22nd.

2. Check your troop's product permission form list. If you completed training, in your follow-up email you got link to a Google sheet that lists Girl Scouts who submitted a form. ***When reviewing the list, please note the date in the top row so you know where we are in processing forms.*** We are currently experiencing a high volume of submissions and it takes some time to process them. Here are the common reasons a Girl Scout may not appear on the list:

- We have not received their permission form.
- The parent put their own name in the "Girl Scout Name" field.
- The parent did not properly sign the form.

If you do not see a Girl Scout's name on the list, please ask families when they submitted the form and if they got an email copy of the form. Please do not encourage families to complete it again if they have submitted a form, unless one of the above occurred. We are receiving many duplicate forms, and this is slowing down the process. We appreciate your understanding. You will also notice some Girl Scouts' troop numbers are colored green that means they have been uploaded into M2OS. Those Girl Scouts who do not have green for their troop number will be uploaded in the coming days. Also, check to see if they have 2023-2024 membership. If they do not have a membership, they will not be uploaded. If you have any questions about your troop product permission list, please feel free to jump on a Troop Q&A session to figure out the issues. Here is a link the product permission form if you need to send it to your families: [2023-2024 Product Program Permission Form.](#)

3. Paper Order Cards and Family Guide Available. Don't forget that your troop can still get physical materials like paper order cards, receipt sheets, money envelopes and direction for families to help setup their Girl Scouts online storefronts. Reach out to your

Service Unit MagNut Chair or stop by the council office to get those materials. The Family and Troop Guide are also available. All materials, resources, and customer care information for M2 Media Group are available:

<https://www.nmgirlscouts.org/en/members/for-girl-scouts/product-program-resources/magnut-central.html>

4. Update to personalized patch reward. We are changing the requirements for the personalized patch reward. On the order card, the requirement states that Girl Scouts need to sell “3+ magazines and 36+ nut/chocolate items”. For the purpose of this reward, the Tervis tumblers and Bark Box items will count as a “magazine” purchase. So, the new criteria is 36+ nut/chocolate items and 3+ non nut/chocolate items. We hope this clears up any confusion and helps your Girl Scouts achieve their goals.

5. Troop Talks – MagNuts If you are a new volunteer to the MagNut Program, join us for this one-hour virtual meeting. This is a chance to network with other Troop Volunteers while discussing the best way to participate in the Fall Product Program (MagNuts) and help your Girl Scouts kickstart their entrepreneurial goals for the year. We will talk about the advantages and disadvantages to participating in the Fall Product Program. What tips and tricks can you share from past seasons? If you didn't get a chance to register, join us on Zoom on **Wednesday, September 13th at 6:30 pm**. Here is the Zoom link: <https://zoom.us/j/99439198244> and the passcode is MagNuts.

If you need any help getting ready for the MagNut Program or have any questions, please reach out to your Service Unit MagNut Chair or the council at customercare@nmgirlscouts.org. If you need contact information for your Service Unit MagNut chair, please reach out. We are here to assist you and want to make sure you have all the support you need. Thank you for all the preparation work you are doing!

Sincerely,

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